

Commendations and Complaints

Written by Ray Fogle

Thursday, 24 September 2009 14:20 - Last Updated Tuesday, 25 November 2014 12:44

Your comments are important to us, so please let us know what you think.

*We are here for only one reason: **To Protect the Peace and Serve the Citizens.***

Commendations

The Sheriff's Office strives to provide outstanding service to both the citizens of Warren County, and to those who pass through our county either occasionally or on a daily basis. Most of what we do is considered "routine" or "part of the job." We expect little recognition for our efforts.

There are, however, times when a deputy or employee performs their duties in a manner so appreciated by the citizen that they would like to say "thank you" or "job well done." Many times, the citizen doesn't know to whom they should speak, or where they should write to express their sentiments of appreciation. It's for this reason we have created a mechanism to provide a way you can tell us what you think!

[rokdownload menuitem="105" downloaditem="74" direct_download="true"]Click here[/rokdownload] to download our commendation form.

Complete the form and send it to us (Postal Mail):

Warren County Sheriff's Office
Sheriff Daniel T. McEathron
200 Skyline Vista Drive
Front Royal, VA 22630

or

Give us a call: (540) 635-4128
Ask for a supervisor and explain why you are calling.

or

E-mail us: sheriffmceathron@warrencountysheriff.org

or

Send us a FAX: (540) 636-4950

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or

Tell a Deputy: Tell any deputy you see about the incident and ask him/her to pass the information along to a supervisor.

It would be helpful if you know the name of the deputy or employee involved, but if you don't, just tell us about the incident and we will attempt to find out who was involved. It would also be helpful to know where and when the incident took place.

Complaints

Of course, no one likes to hear that things are not going well, or that the service provided is not satisfactory! We do understand, however, that there are times when not everyone will be happy with the service or outcome of our work.

It's also necessary that this office be made aware of the incidents where you feel we did not perform our duties properly and adequately.

If you have a complaint regarding any aspect of our performance, we would like to hear about it!

Just follow any of these instructions:

[rokdownload menuitem="105" downloaditem="71" direct_download="true"]Click here[/rokdownload] to download our complaint form.

Complete the form and send it to us (Postal Mail):

Warren County Sheriff's Office
Sheriff Daniel T. McEathron
200 Skyline Vista Drive
Front Royal, VA 22630

or

Visit us: Come to the Sheriff's Office and advise us you wish to register a complaint.

or

Give us a call: (540) 635-4128 and advise us you wish to register a complaint.

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or

Write to us (Postal Mail): Send a letter to Sheriff McEathron outlining your complaint. Make sure to include the date, time, and location of the incident in question, and the name of the employee. If you don't know the employee's name, we will attempt to find out who was involved.

Warren County Sheriff's Office
Sheriff Daniel T. McEathron
200 Skyline Vista Drive
Front Royal, VA 22630

or

E-mail us: sheriffmceathron@warrencountysheriff.org

A supervisor will assist you in completing a report to outline the incident and complaint regarding a deputy or civilian employee. You will be asked for information that identifies you and for information as to where you may be contacted.

You will be notified, by letter that your complaint has been received and is under investigation by the Sheriff's Office. You may be contacted for further information.

In most cases, the investigation will take less than sixty days; however, should it take longer, you will be notified. When the investigation is complete, you will be notified of the disposition.

If you have any questions regarding this process, please contact the Sheriff's Office at (540) 635-4128 for assistance.